

Important! Delivery & Heavy Goods Handling Information:

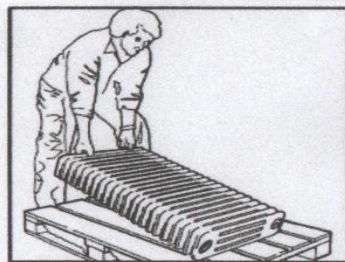
Please refer to HSE manual handling guidelines before attempting to lift this product.

The delivery driver is only able to stop at the closest point on the road (or large lorry accessible hard standing) and, where legally possible, adjacent to the delivery address. Due to health and safety legislation the driver is prohibited from lifting any heavy goods (25kg = max. single person lift). They are not insured to enter the property. It is your responsibility to organise the manpower thereafter to be available to move your radiators to a suitable and dry storage area. **Someone must inspect, check and sign for the delivery. If any radiators or ancillaries are not inspected when delivered they must be signed for as 'unchecked'. Please do not sign the delivery sheet if any items are missing.**

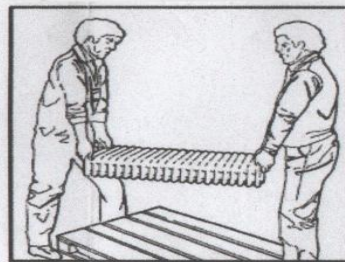
If Possible, whilst the driver is still with you, we advise that you unwrap and inspect your radiator(s) to ensure you are in receipt of the correct items including all of the fixtures and fittings. In the unlikely event of there being a discrepancy or if any visible damage or faults are apparent, you must contact your retailer immediately. In respect of signed for (but unchecked) deliveries any queries, visible damage or faults must be reported to your supplier within 24 hours of receipt of the order to record a claim.

It is not possible to accept back any radiator or ancillary on the grounds of suitability, damage or visible faults once it has been installed.

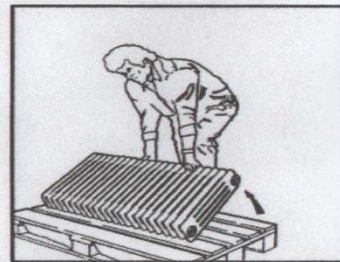
The diagrams below give you **very important** handling information and will help prevent operational issues: Please note and follow them carefully!



DO NOT !
Lift from one end



DO NOT !
Carry radiators flat



Always !
Lift in centre



Always !
Keep sections vertical